

STATEMENT OF VET TUITION ASSURANCE

1. Under the provisions of Schedule 1A of the *Higher Education Support Act 2003* (HESA) and Chapter 3 of the VET Provider QPIX Ltd (QPIX) ("the First Provider") must comply with the VET Tuition Assurance requirements. This is to protect students in the event that QPIX ceases to provide a VET FEE-HELP enabled course ("a VET course of study") in which a student is enrolled.

The meaning of "ceasing to provide a VET course of study" is set out at paragraph 3.1.25 of the *VET Provider Guidelines*. A copy of these is available from:
<http://www.deewr.gov.au/VetFeeHelp>.

2. In the event that QPIX ceases to provide a VET course of study in which a student is enrolled, the student is entitled to a choice of:
 - a) an offer of a place in a similar VET course of study with a Second Provider without any requirement to pay the Second Provider any VET tuition fee for any replacement VET units of study. This is known as the "**VET Course Assurance Option**";
or
 - b) a refund of his or her up-front VET payments for any VET unit of study that the student commences but does not complete because QPIX has ceased to provide the VET course of study of which the VET unit of study forms part. This is known as the "**VET Tuition Fee Repayment Option**".

3. QPIX has met the VET tuition assurance requirements as specified in the VET Provider Guidelines through its current membership of the Australian Council for Private Education and Training Australian Student Tuition Assurance Scheme (ACPET ASTAS-VET).

Contact Details for ACPET

Australian Council for Private Education and Training (ACPET)
PO Box 551, East Melbourne, Vic 8002
Ph: 1800 657 644 Fax: (03) 9416 1895
Email: acpet@acpet.edu.au

4. If QPIX ceases to provide a VET course of study, ACPET will send a student enrolled in the VET course of study a Written VET Tuition Assurance Offer ("the Offer") advising the student of the options available under the VET tuition assurance requirements. The Offer will include directions that the student must follow in order to notify ACPET of the choice they have made for each affected VET unit of study. ACPET will provide this Offer within twenty business days after it knows, or should know by reasonable enquiries that QPIX has ceased to provide the VET course of study.

5. For the purposes of VET FEE-HELP, all courses offered by QPIX in accordance with the course requirements of clause 45 of Schedule 1A of the *Higher Education Support Act 2003* are covered by the ACPET ASTAS-VET ("the Scheme") as part of QPIX's membership of the Scheme.

6. A student may choose either:

The VET Course Assurance Option:

7. Under the *VET Course Assurance Option*, a student will be offered a place in a similar VET course of study by ACPET. If the student accepts this option, ACPET will make all necessary arrangements to ensure a student is able to enrol with a Second Provider in a similar VET course of study. The offered VET course of study will lead to the same or a comparable qualification without any requirement on the part of the student to pay the Second Provider any VET tuition fee for any replacement VET units of study (that is, VET units of study that the student had commenced but not completed because the VET course of study ceased to be offered). A student will receive full credit from the Second Provider for any VET units of study successfully completed at QPIX.
8. The Second Provider nominated by ACPET may have different VET tuition fees to the fees the student would have paid for VET units of study which were part of the VET course of study that QPIX ceased to provide but which the student had not yet started studying.
9. A student is not obliged to enrol in a VET course of study with a Second Provider offered by ACPET under the *VET Course Assurance Option*. However, if he/she enrolls with any other VET provider there is no obligation on that VET provider to offer full credit transfer for the VET units of study completed with QPIX or to offer any replacement VET units of study free of charge.

OR

The VET Tuition Fee Repayment Option:

10. Under the *VET Tuition Fee Repayment Option* ACPET undertakes to pay the student the total of any up-front VET payments already paid by the student for any VET units of study that the student has commenced but not completed because the VET course of study ceased to be provided. Students selecting this option who have applied for VET FEE-HELP assistance will also have their FEE-HELP balance re-credited for any uncompleted VET units of study.

Publication

11. This *Statement of VET Tuition Assurance* will be published on the QPIX website (www.qpix.org.au).

QPIX's pre-enrolment information will also contain details about where the *Statement of VET Tuition Assurance* may be obtained.

Version control

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